

Never Say

I'm just a
honestly
I can do it for less
contract
yeah so basically
I'm not sure
my policy is
I'm fully booked
does that sound okay
I'm sorry I can't

Always Say

I specialize in
here's the truth
what's included at this level
agreement
here's exactly how it works
let me find out for you
the way I protect my clients is
capacity on my priority list
I'll get that taken care of for you
what I can do for you is

Attribution: Sheila Bella (@sheilabella)